

Job role	Business Analyst / Implementation Consultant
Contract type	Permanent role, remuneration depending on experience Based in Bath, UK, with some remote working

About RIVIAM Digital Care

RIVIAM is passionate about improving people's lives by providing a secure cloud platform and services for health and social care organisations to collaborate and co-ordinate care. Our technology connects with existing NHS computer systems and clinical records whilst enabling new care services. With RIVIAM, our customers can create efficiencies and deliver joined-up care using integrated information.

Transforming health and social care

Our business is about improving lives through the transformation of services and delivery of digital technology that integrates health and social care. As part of our engagement with customers, we seek to understand their business operations and work with them to create new ways of operating that change the way people work and services are delivered.

Role specification

We are looking for an engaging business analyst who has good analytical and critical thinking skills to help our health and social care customers implement RIVIAM's products and services.

You are most likely someone who:

1. Is a critical thinker, able to understand complex problems and who enjoys understanding strategy as well as working through the details to understand what's happening.
2. Is engaging with a consultative and collaborative style that means you work well with people and build strong relationships.
3. Understands that building success is about creating alignment between people, processes, and technology.
4. Has a mindset that is about creating opportunity, persuading people about the benefits of solutions and not being blocked by problems.
5. Loves details and likes making sure you understand and follow-up on the small things that make a difference.
6. Can present to people at different levels in an organisation including senior leaders and technical teams and enjoys engaging publicly in meetings.
7. Enjoys communication, asks pertinent questions, and can communicate ideas well both in writing and verbally.
8. Can interpret data to identify meaningful insights and ways in which an organisation can operate more effectively.
9. Is adaptable and flexible and enjoys learning new skills and knowledge.

Person's experience:

- 1) 2 to 4 years professional work experience within business analysis field.
- 2) Experience of using business analysis tools and techniques.
- 3) Has experience of different project environments.
- 4) Project management experience.
- 5) Ideally has experience of health or social care, but this is not mandatory.
- 6) Has business analysis skills gained from a consulting or similar background.



- 7) Has skills in documenting requirements and has used project management and business intelligence tools such as process mapping.

Qualifications:

- 1) Bachelors degree or equivalent.

Location

RIVIAM is based in the centre of Bath. Ideally the person would work in a hybrid way, with some office-based work and the ability to work remotely. Occasionally, there may be a need to travel to a customer's premises.

Contact:

Please get in touch with Paul Targett on ptargett@riviam.com if you are interested in the role.